

# COMMUNITY SUPPORT SERVICES

Aging & Disability • Grief/Loss Caregivers • Credit Counseling • Domestic Abuse/Sexual Assault  
Health Benefits Advocacy • Jobs/Unemployment • Legal Advocacy • Literacy Services • Parenting

## Aging and Disability Resources

### **Aging and Disability Resource Center Chippewa County (ADRC)**

*Serves adults over 60 and adults 18-59 with physical and developmental disabilities, caregivers, and families. Offers services such as information, assistance, long-term care options counseling, and emergency response. ADRC specialists can also help connect you with services and can help you apply for Supplemental Security Income, Foodshare, and Medicaid.*

#### **ADRC from Nearby Counties:**

##### **ADRC of Dunn County**

808 Main Street, Menomonie, WI 715-232-4006 or 715-232-5987  
Email: [dhs@co.dunn.wi.us](mailto:dhs@co.dunn.wi.us)



##### **ADRC of Eau Claire County**

721 Oxford Avenue Room 1550, Eau Claire, WI 715-839-4735 or 888-338-4636  
Email: [adrc@co.eau-claire.wi.us](mailto:adrc@co.eau-claire.wi.us)

##### **ADRC of Chippewa County**

711 North Bridge Street Room 118, Chippewa Falls, WI 715-726-7777 or 888-400-6920  
Email: [ADRC@co.chippewa.wi.us](mailto:ADRC@co.chippewa.wi.us)

#### **Caring.com**

<https://www.caring.com/senior-living/assisted-living/wisconsin>

*Assistance with finding elderly care. They help find home care, assisted living, memory care and senior living.*

#### **SeniorHousing.net**

<https://www.seniorhousingnet.com/contact>

*Here at SeniorHousingNet.com, our goal is to help older adults find housing that will meet their current and future care needs, while allowing the most active and social lifestyles possible. We believe that by helping seniors find the best communities with the appropriate level of care (such as home care, assisted living, or other types of care), they can continue to thrive – both mentally and physically.*

Family Advisors toll-free: (855) 999-4938

## Grief Resources — Grief/Loss Support Groups

### **Chippewa County Grief Support**

715-717-7581 [www.chippewacountygriefsupport.com](http://www.chippewacountygriefsupport.com)

*Provides grief support and understanding for residents of Chippewa County and surrounding area.*

Services include:

- **On-going grief support groups** – 2nd & 4th Monday 6:30-8:00pm  
Spouse Loss Groups (6 weeks) – spring and fall classes available – Call 715-717-7581 to register (no cost)

- **Compassionate Friends** – Chippewa Valley Chapter for families that have experienced the death of a child, at any age, from any cause. 3rd Thursday 6:30pm – 8pm Group meet at St. Joseph's Hospital, St. Claire Conference Room-1st floor

## Healing Place

1010 Oakridge Drive, Eau Claire, WI 715-833-6028

8am – 4:30pm

*Provides individual, couples, and family counseling by trained counselors. Several on-going support groups, as well as periodic time-limited groups that help with different types of death issues, such as Young Spouse Loss, Suicide Survivors, Parent's Grief Group, Children's Grief Group, Adult Loss of a Parent Group, and more. Free.*

## Caregiver Support

### Chippewa County Volunteer Caregiver Program

715-738-2598

*Community and congregation-based volunteer caregiver program provides non-medical assistance to the elderly and disabled and their families. Services include transportation, companionship, shopping, errands, telephone reassurance, and light housework. Please allow at least 2 business days for most transportation needs. Eligibility Requirements: Elderly or 18+ and disabled. Will serve others based on circumstance.*

### Aging and Disability Resource Center of Chippewa County

711 N. Bridge Street, Room 118, Chippewa Falls, WI

Bonnie Ferstenou, Volunteer Coordinator

email: [bferstenou@co.chippewa.wi.us](mailto:bferstenou@co.chippewa.wi.us)

## Credit Counseling

### Family Means Consumer Credit Counseling Service (CCCS)

2194 East Ridge Center, Eau Claire, WI 54701 715-834-8500

For appointments call: 800-780-2890 Email: [cccs@familymeans.org](mailto:cccs@familymeans.org) Website: [www.familymeans.org](http://www.familymeans.org)

*Offers free budget and credit counseling, affordable debt repayment, bankruptcy counseling, and education. Helps assess financial situations and create solutions that work for you.*

## Domestic Abuse/Sexual Assault/Violence

FIRST Make A Safety Plan: [http://www.ncdsv.org/images/DV\\_Safety\\_Plan.pdf](http://www.ncdsv.org/images/DV_Safety_Plan.pdf)

**Arrange a safety signal with a neighbor as an alert to call the police.**

Prepare an emergency bag that includes, if possible:

- Extra set of clothing for self and children
- Address Book – include phone numbers of friends, relatives, doctors, lawyers
- Money – include coins for pay phone
- Extra keys – to house and car
- Emergency medicines
- Important Papers – include checking and savings account numbers, copy of lease, title to car, copy of Order for Protection, birth certificates, Social Security numbers for self, your children and partner, financial and medical cards



**Know exactly where you could go and how to get there, even if you have to leave in the middle of the night.**

Call the shelter to find out legal options, shelters and other resources available to you before you need them.

**REMEMBER:** Avoid long distance calls if possible (long distance numbers can be traced).

Advise the school system, courts and the welfare office not to give out any information.

## Crisis Phone Lines / Shelters / Support

### **EMERGENCY Police**

9-1-1

### **Addiction Hotline**

800-563-4086

### **National Domestic Violence Hotline**

800-799-SAFE (7233)

### **Family Support Center (Chippewa)**

715-723-1138 or 800-400-7020

### **Bolten Refuge House (Eau Claire)**

800-252-4357

### **Sexual Assault Nurse Examiner (SANE)**

715-839-4222

### **The Bridge (Dunn)**

800-924-9918

### **2-1-1 Great Rivers**

Call 211 or 1-800-362-8255

[www.greatrivers211.org](http://www.greatrivers211.org)



### **Suicide Prevention Hotline**

800-273-8255

### **Crisis Text Line**

Text HOME to 741741 to connect with a crisis counselor

### **Poison Control**

800-222-1222



## **River Source Family Support Center (Chippewa)**

\*Call first 715-723-1138 or 800-400-7020

Email \*during business hours: [daadvocate@fsccf.org](mailto:daadvocate@fsccf.org) (DV) [savsafscct.org](mailto:savsafscct.org) (SA)

*Domestic Abuse Services including 24 hour crisis line, counseling, legal and other advocacy, support groups, emergency shelter, and other information and referral services.*

*Sexual Assault Victim Services provides assistance with medical help, the legal system, and counseling for victims, families and friends.*

## **Health Benefits Advocacy**

### **Workforce Resource, Inc.**

Darla Eilen, ACA Navigator, 221 W. Madison Street, Suite 140-A, Eau Claire, WI 715-505-7293

Email: [eilend@workforceresource.org](mailto:eilend@workforceresource.org)

### **Aging and Disability Resource Center**

[www.co.chippewa.wi.us/government/aging-disability-resource-center-adrc](http://www.co.chippewa.wi.us/government/aging-disability-resource-center-adrc)

*Serves adults over 60 and adults 18-59 with physical and developmental disabilities, caregivers, and families.*

*Offers services such as information, assistance, long-term care options counseling, and emergency response.*

*ADRC specialists can also help connect you with services and can help you apply for Supplemental Security Income, Foodshare, and Medicaid. Elderly Benefit Specialist Programs available in each county to help elderly persons who having difficulties determining or securing benefits. Program offers assistance in filling out forms and applying for benefits. Benefit specialists are monitored by persons who are experts in elder law.*

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Email [dhs@co.dunn.wi.us](mailto:dhs@co.dunn.wi.us)



#### **ADRC of Eau Claire County**

721 Oxford Avenue, Room 1550, Eau Claire, WI 715-839-4735 or 888-338-4636

Email [adrc@co.eau-claire.wi.us](mailto:adrc@co.eau-claire.wi.us)

#### **ADRC of Chippewa County**

711 N. Bridge Street, Room 118, Chippewa Falls, WI 715-726-7777 or 800-400-6920

Email: [ADRC@co.chippewa.wi.us](mailto:ADRC@co.chippewa.wi.us)

### **Veterans Benefits - Chippewa County Veteran's Office**

711 N. Bridge Street Room 113 715-726-7990

Email: [veterans@co.chippewa.wi.us](mailto:veterans@co.chippewa.wi.us)

*To qualify for most Wisconsin state veterans' benefits, programs, or services, a veteran must first establish general eligibility for Wisconsin state veterans' benefits. Eligibility criteria for Wisconsin state veterans' benefits, programs, and services, including exceptions to minimum military service requirements, are set in state law (Wis. Stats. Ch. 45). General eligibility consists of two broad requirements: Military Service or Wisconsin Residency. Specific programs/benefits may have additional requirements; please check the specific program or benefit for any additional requirements.*

# Jobs/Unemployment Benefits

## 2-1-1 Great Rivers

Call 211 or 800-362-8255

[www.greatrivers211.org](http://www.greatrivers211.org)



## Chippewa County Job Center

770 Scheidler Road, Suite 2, Chippewa Falls, WI 54729 715-723-2248

*Offers help with job applications, resume writing, etc.*

## Department of Workforce Development - Employment and Training Division

Eau Claire Regional Job Center, 221 W. Madison Street, Ste 140B, Eau Claire WI 54703

715-836-5165

Email: [jobcenterofwisconsin@dwd.wisconsin.gov](mailto:jobcenterofwisconsin@dwd.wisconsin.gov)

*Provides employment assistance to the general public through the state.*

## Unemployment Benefits

To apply you will need:

- your Social Security Number
- a PIN number (you will make this up before you apply)
- your Wisconsin Driver's license number, if you have one
- the names of everyone for whom you worked in the past 18 months, including address, zip code, telephone number, the reason you are no longer working, and your first and last dates of work
- your Alien Registration Number, if you are not a US citizen  
the name and local number of your union hall, if you are a union member

Apply by telephone using a touchtone phone:

Toll Free: 800-822-5246

Sunday 9am – 5pm, Monday – Friday 6am – 7pm, Saturday – 9am – 2:30pm

Claims specialists are available Monday-Friday 7:45am – 4:30pm

## Employment Agencies

### Adecco Employment Services

2155 Eastridge Center, Eau Claire, WI 715-833-9870

### Doherty Staffing

4330 Golf Terrace Rd, Eau Claire, WI 715-514-3500

### Express Personnel Services

3410 Oakwood Mall Drive, Eau Claire, WI 715-831-8778

### Flex-Staff Inc.

4423 Gold Terrace #3, Eau Claire, WI 715-855-8155

### Jobs Plus, Inc.

1417 N. Clairemont Avenue, Eau Claire, WI 715-832-3434

### Kelly Services

2004 Highland Ave. Ste D, Eau Claire, WI 715-834-8001

## **Manpower**

3430 Oakwood Mall, Eau Claire, WI 715-835-2299  
475 Chippewa Mall Drive, Chippewa Falls, WI 715-861-5303

## **Midwest Labor**

1 N Bridge St, Chippewa Falls, WI 715-723-7915

## **PeopleReady**

2529 E Clairemont Ave, Eau Claire, WI 54701 715-831-8244

## **Seek Careers**

1610 S Hastings Way, Eau Claire, WI 715-832-1000

## **Skii Tech**

1241 Menomonie St, Eau Claire, WI 715-833-0988

## **United Employment Inc**

2005 Highland Ave, Eau Claire WI 715-552-1660

## **Westaff**

4330 Golf Terrace, Eau Claire, WI 715-831-1902

# Legal Advocacy

## **2-1-1 Great Rivers**

Call 211 or 1-800-362-8255  
[www.greatrivers211.org](http://www.greatrivers211.org)



## **Free Legal Clinics**

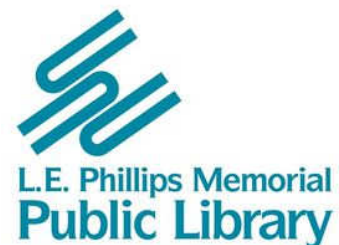
*Attorneys provide general advice and consultation only; attorneys will not represent you in court nor will they prepare documents, contracts or agreements.*

### **L E Phillips Public Library**

400 Eau Claire Street, Eau Claire, WI 54701 715- 839-5004 [www.eauclairecountybar.org](http://www.eauclairecountybar.org)  
3rd Wed. from 6:30pm – 8pm

### **Chippewa Falls Public Library**

105 W. Central Street, Chippewa Falls, WI 54729 715-723-1146  
4th Wed. from 6:30pm – 8pm



## **JUDICARE Helpline**

Service Area: Serves 33 Counties in Wisconsin

Hours: Mondays 1pm – 3:30 pm; Wednesdays 2:30pm – 4pm

*Provides toll-free telephone access to legal information for financially eligible residents in the service area.*

*Eligible individuals who call this number are able to discuss and get information about legal problems with Judicare Staff. Calling to determine eligibility before the helpline hours will speed up service to the caller.*

*Appointments for helpline calls are accepted. Calls may be answered by a fact finder who asks about specifics of the caller's problem. The fact finder may connect the caller with a Helpline attorney, provide legal informational pamphlets or direct the caller to another source of legal assistance. Topics covered are limited to: utility shut-offs, security deposit questions, landlord/tenant questions, and SSI/SSDI questions. No charge; calls limited to 30 minutes.*

## **State Bar of Wisconsin Lawyer Referral & Information Service (LRIS)**

800-362-9082

Hours: 8am – 5pm M-F

[www.legalexplorer.com/lawyer](http://www.legalexplorer.com/lawyer)

*A public service project to help Wisconsin residents identify if their problem is a legal problem, and if so, to connect them to a lawyer who can help them with their specific type of problem.*

## **Wisconsin Judicare, Inc.**

*Eligible persons are issued a Judicare card, which they take to a local attorney to discuss their problem. The attorney contacts the Judicare office. If Judicare approves the case, the attorney does the work for the client and Judicare pays the lawyer's fees. Judicare covers only certain kinds of cases, such as bankruptcy, Social Security, SSI, family law, health, housing, income maintenance, and Indian law. Cases are approved or denied on an individual basis. Judicare does not cover cases involving criminal offenses, juvenile matters, fee-generating cases, patents, wills, traffic matters, ordinance violations, and other restricted types of cases.*

Contact the office for a more detailed list.

PO Box 6100, Wausau, WI 54402-6100

Phone 715-842-1681 or 800-472-1638; Fax 715-848-1885

Service Area: 33 counties in Wisconsin, including Chippewa and Eau Claire counties.

Eligibility: Must live in a county served by Judicare and meet financial and non-financial criteria

*Fee/Payment Options: Judicare pays lawyer's fees. Individual may be subject to filing fees, service fees, court costs, etc. Attorneys may ask courts to waive these fees when possible.*

Application Process: Persons apply for Judicare any time at local card-issuing agencies listed below, or contact the Judicare office. Eligible individuals receive a Judicare card, which is valid for six months. Cards may be renewed when they expire by contacting either their local office or the Judicare office. It is important for a Judicare client to renew this card prior to the expiration date if the client has a pending case. To apply for or renew a Judicare card, contact:

- **Chippewa County:**

Chippewa County Dept. of Social Services, Chippewa Falls 715-726-7840

Family Support Center, Chippewa Falls 715-723-1138 or 800-400-7020

- **Eau Claire County:**

Eau Claire County Dept. of Human Services, Eau Claire 715-831-5700

Bolton Refuge House, Eau Claire 715-834-0628

Domestic Violence Legal Advocacy Program, Eau Claire 715-831-5807

# Literacy Services

## Literacy Volunteers of America – Chippewa Valley

Hours: Tuesday 9am – 3pm or by appointment

- **Eau Claire County:** 510 S Farwell St. , Eau Claire 715-834-0222
- **Chippewa County:** 770 Scheidler Rd., Chippewa Falls 715-738-3857
- **Dunn County:** 403 Technology Dr. E, Menomonie 715-233-5363

*Offers assistance in the Chippewa Valley for reading, writing, spelling, English competency, attaining citizenship, early childhood education, parenting skills, employability, and job skills. High equivalent diplomas or GED degrees can also be completed through this program.*

## Chippewa Falls Adult Education Services Learning Center

770 Scheidler Road, Room 105, Chippewa Falls 715-738-3845

*Call for Seasonal Hours.*

# Parenting Support

## 2-1-1 Great Rivers

Call 211 or 800-362-8255

[www.greatrivers211.org](http://www.greatrivers211.org)



## River Source Family Center

403 High Street, Chippewa Falls, WI 54729 715-720-1841 or 800-413-3400

[www.cfriversource.com](http://www.cfriversource.com)

Monday – Thursday – 8am – 4:30pm

*The mission of River Source Family Center is to embrace and strengthen families with your children by promoting growth through education, information, referral and opportunities to share experiences throughout the Chippewa County.*